

Dependent Eligibility Audits for Health Plans – Employers No Longer Rely on the “Honor System”

In the past, employers relied on the “honor system” to determine health plan eligibility for employees and their dependents. Due to escalating healthcare costs and the need to protect plan guidelines, plan sponsors now look to dependent eligibility audits as a way to shed ineligible plan members and to comply with the law. In this session, we will present the pros and cons of eligibility audits, understanding the logistics and legal issues surrounding eligibility audits and planning the most effective eligibility audit for health plans. Participants will be instructed on the importance of a comprehensive communication strategy that incorporates effective audit tools. Routine challenges and FAQ’s associated with conducting an eligibility audit will also be discussed.